

Learn what a cloud phone system can do for your business.



Cloud Business Phone Systems

At one time, companies turned to hardware-based systems for basic telephone services, such as call forwarding or extensions—because there was no other option.

But for today's small businesses, on-premise PBXs simply aren't practical. They're expensive and difficult to maintain. With a traditional PBX, you must hire a professional to perform simple tasks, such as adding or removing lines. PBXs are also designed for centralized offices, so they can't integrate multiple offices or home and mobile phones.

A cloud-based business phone system, on the other hand, uses the Internet to deliver all the features of an on-premise PBX—minus the costly setup and the bulky hardware. And since the Internet isn't bound to a specific location, a cloud-based PBX seamlessly integrates multiple locations and remote employees. Only RingCentral seamlessly integrates with your smartphone, so you can manage your entire RingCentral phone system from your iPhone, Android, or Blackberry -- wherever you go.

What is RingCentral Office™ ?

RingCentral Office is the #1 cloud business phone system that eliminates expensive on-premise equipment, provides *Plug&Ring™* ready phones and delivers enterprise-class functionality.



Use RingCentral Office as your business phone and fax system and get:

- More power than a traditional phone system
- One system for multiple locations and mobile employees
- Unparalleled ease of use—no PBX expertise needed
- Ultimate mobility and access from anywhere online or on your smartphone and tablet
- No risk—reliable service with free 24x7 support
- Best value with an all-inclusive, low fixed monthly cost

How do I purchase RingCentral Office ?

Purchase RingCentral Office online in just minutes, or contact sales to customize a package tailored to your business' needs.

You'll get a low monthly rate and instant activation — no setup fees, no contracts required.

Each RingCentral Office plan includes:

- All business phone system features
- Unlimited calling and faxing anywhere in the US and Canada
- Unlimited calls and faxes to your local numbers
- BONUS 1000 toll-free minutes/mo
- 1 local or toll-free main company number
- 1 local or toll-free fax number
- 1 local number per user
- Free 24x7 customer support
- Account advisors that help set up your phone system, at no cost

Contact our sales department today at

Complete Business phone system

Call and fax management

Answering rules

Configure the way callers reach individual extensions. Direct callers to extensions, alternate phone numbers, and voicemail based on date and time, date range and callers' phone numbers, as well as the number they dial (if you have more than one).

Departments

Designate a group of employees to answer calls for departments such as sales or billing. Calls to that department will be placed on hold until one of the department members can take the call. Use music on hold to entertain customers while they wait.

Call screening and blocking

Have your RingCentral auto-receptionist announce incoming callers' names with the option to accept, reject, or send them to voicemail. You can also block calls.

Call logs

A record of your calls and faxes is stored in your online account. You'll see who called, the phone number they called from, the time and date they called, and the duration of the call.

Call transfer

Transfer calls to any extension in your company, or to any 10-digit number outside your business phone system.

Extension dialing

Dial extension numbers to connect with coworkers quickly, no matter where they're located.

Call forwarding

Forward calls from your RingCentral number to your mobile, home, or office phones. You can also use call forwarding to direct calls to employees, partners, and departments around the country.

Conference calling

Conference up to three callers on any phone or connect up to 10 with RingCentral Call Controller™ with Softphone.

Call recording

Record calls from any device used to take or make calls on your RingCentral system, even your mobile phone.

Caller ID

See who's calling you before you answer the phone with Inbound Caller ID. When you make calls, customize which number you want the recipient to see on their display by using Outbound Caller ID.

Return calls with *69

Press *69 to quickly return your most recent incoming call (the Caller ID number of your most recent incoming phone call must be available to use this feature).

Presence across multiple devices

Presence enables you to detect the phone status of your colleagues and display on your desk phones. Whether using your desk phone, smartphone or soft phone, you can now share your presence status – available, busy or on hold – with your admins or colleagues.

new

Internet fax

Send and receive without a fax machine

Send and receive faxes by email, online, from Microsoft Office®, and even your mobile device. RingCentral Office includes free fax software to electronically sign and edit faxes. No fax machine or dedicated line required.

Get faxes by email

Receive faxes as PDF email attachments.

Sign and edit faxes electronically

You can preview and print faxes, design custom cover sheets, and annotate and sign your faxes electronically.

Send faxes using a fax machine with the analog adapter

Connect your existing fax machine to your RingCentral service with an analog adapter.



Complete Business phone system

Business phone system

Auto-Receptionist

Use your Auto-Receptionist to greet callers and route them to any employee, any department, or any phone in the world.

Customize the greeting for your company. For example, “*press 1 for sales, press 2 for customer support, press 3 for shipping information...*”

When a customer calls, play an announcement, take a voicemail, or ring office, mobile, or home phone numbers in any order. The choice is yours.

Visual Voicemail

Manage your RingCentral voice and fax messages with Visual Voicemail in your online account, the Call Controller™ desktop application, or the RingCentral app for mobile devices. Return calls, delete messages, and more—all with a single click.

Employee and department extensions

Accommodate local and satellite offices and employees—wherever they are—with a flexible extension structure. Accept faxes and use answering rules to block, screen, and route calls through an easy-to-use interface.

Music + Messages on hold

Reinforce your brand by playing music and messages to callers while they wait.

Voicemail with email notifications

Take voicemails with advanced features like greetings, multiple delivery options, and alerts. Retrieve voice messages online or have them delivered to you by email. Play them on your PC speakers or listen to them over the phone.

Dial-by-Name Directory

Provide a list of departments and employees to callers, accessible by first or last name.

Reliable phone service

International calling

Get low, competitive international long distance rates and do business globally.

Smart numbers for voice and fax

- Use just one number for voice and fax communication.
- Choose toll-free or local numbers with the area code of your choice.
- Use vanity numbers to enhance your company image (1-855-Your-Biz)

RingOut click-to-call out

Click a number from the web or Call Controller™ and RingCentral will connect the party to your phone.communication.

- Choose toll-free or local numbers with the area code of your choice.
- Use vanity numbers to enhance your company image (1-855-Your-Biz)

Toll-free, local, or vanity numbers

Choose a toll-free number that's right for you—a standard toll-free number (866, 877, and 888), or a true 1-800 number. RingCentral Office also includes one dedicated toll-free number you can use for Internet fax. Each line includes one direct local number. Choose one or multiple area codes that make sense for your business and get unlimited* calls and faxes with your local numbers.

RingMe click-to-call me

Drive more traffic with RingMe, an embedded button for your website and email signatures. It lets visitors reach your business with a single click. Take advantage of RingMe as part of your subscription plan at no additional cost.

Virtual calling card

Forget plastic cards or lengthy PINs—make calls with RingCentral. Simply dial your company's RingCentral number, log in, and dial out—it's convenient and cost-effective. You also display your company name and number as your Caller ID.

Complete Business phone system

Integrations

new

RingCentral CloudFax™

Easily access features by integrating with Box, RingCentral CloudFax™ and Microsoft Apps. Use RingCentral CloudFax™ to fax documents from your Box, GoogleDocs and Dropbox accounts.

- Send a fax up to 50 recipients, attach a cover page and see all your faxes in your RingCentral call logs.
- Receive and send faxes from your PC, mobile phone, or Microsoft Office, get fax notifications, and much more.
- It's fast, easy, and free for all RingCentral customers who have a Box, GoogleDocs or Dropbox account.

RingCentral Call Controller™

Install the RingCentral Call Controller for complete integration with Microsoft Office and Outlook.

- Use Outlook to receive voice and fax messages.
- Call or fax your Outlook contacts instantly.
- Send faxes from any Microsoft Windows application.
- Automatically identify callers as Outlook contacts.



RingCentral smartphone apps

Take complete control of your phone system -- directly from your iPhone, Android, or Blackberry. Only RingCentral gives you full control to set up, manage, and access your phone system from your smartphone.

Change your call handling rules, your voicemail greetings, even add users, from wherever you are. Access your calls, voice messages, and faxes while on the go. Download the RingCentral app for your smartphone for FREE. It's the perfect companion to your RingCentral service.

- Manage your entire RingCentral phone system from your mobile phone.
- Show your RingCentral business number as your Caller ID when you make calls from your smartphone.
- Receive, view, and forward internet faxes right from your smartphone. Receive, view, and forward Internet faxes.
- Make VoIP calls over Wi-Fi or 3G on your iPhone and Android without using minutes from your wireless carrier plan.
- Access your company directory separately from your personal contacts.
- Receive inbound VoIP calls on Android.



Full-Featured Business-Class IP Phones

Desk Phones

Polycom®
SoundPoint IP® 321



Basic IP Phone

Polycom®
SoundPoint IP® 335



HD IP Phone

Polycom®
SoundPoint IP® 550



HD Manager IP Phone

Lines	2	2	2
Display	258x128	258x128 backlit	258x128 backlit
Features	<ul style="list-style-type: none"> Dedicated 2.5-mm headset port compatible with most monaural mobile phone headsets Full-duplex hands-free speakerphone Acoustic Clarity™ technology Individual volume settings Voice activity detection Comfort noise fill Low-delay audio packet transmission Adaptive jitter buffers Packet loss concealment Acoustic echo cancellation Background noise suppression Integrated Power over Ethernet Local feature-rich GUI Time and date display 	<ul style="list-style-type: none"> Dedicated RJ-9 headset port Dedicated 2.5-mm headset port compatible with most monaural mobile phone headsets Full-duplex hands-free speakerphone Acoustic Clarity technology Individual volume settings Voice activity detection Comfort noise fill Low-delay audio packet transmission Adaptive jitter buffers Packet loss concealment Acoustic echo cancellation Background noise suppression Integrated Power over Ethernet Local feature-rich GUI Time and date display 	<ul style="list-style-type: none"> Full-duplex hands-free speakerphone Acoustic Clarity technology Individual volume settings Voice activity detection Comfort noise fill Low-delay audio packet transmission Adaptive jitter buffers Packet loss concealment Acoustic echo cancellation Background noise suppression Integrated Power over Ethernet Local feature-rich GUI Time and date display Presence capable
Expansion modules	No	No	No
Network and provisioning	No	<ul style="list-style-type: none"> Two 10/100 Mbps Ethernet ports 	<ul style="list-style-type: none"> Two-port 10/100 Mbps Ethernet switch
HD Voice	No	Yes	Yes
Warranty	One year	One year	One year
Dimensions	6.7 in x 5.7 in x 6.9 in	6.7 in x 5.7 in x 6.9 in	10.5 in x 6 in x 7.5 in
RingCentral list price	\$139	\$189	\$289
RingCentral price with service	\$99 Save \$40	\$149 Save \$40	\$249 Save \$40

Purchase competitively priced IP phones designed specifically for cloud-based business phone systems. Polycom® and Cisco® IP phones arrive preconfigured with phone numbers and extensions—simply plug your phones into your router and make calls instantly. All phones come with a one year warranty.

Polycom® IP® 650	Cisco® SPA 303	Cisco® SPA 508G	Cisco® SPA 525G2
 <p>HD Manager IP Phone</p>	 <p>Business IP Phone</p>	 <p>8 line IP Phone</p>	 <p>Advanced Executive Color IP Phone</p>
6	3	8 (up to 32 with expansion modules)	2
320X160	128X64	128X64	320X240
<ul style="list-style-type: none"> • 4 context sensitive “soft” keys/26 dedicated “hard” keys • 6 line keys with bi-color (red/green) LED • 8 feature keys • 6 display/menu navigation keys • 2 volume control keys • Illuminated mute key • Illuminated headset key • Illuminated hands-free speakerphone key • Dedicated hold key • Integrated Power over Ethernet • Local feature-rich GUI • Time and date display • Presence capable • Available with sidecars 	<ul style="list-style-type: none"> • Full-featured business-class IP phones • Wideband audio for exceptional voice clarity • Integrated two-port Ethernet switch enabling connection to PC or device in addition to phone • Speakerphone, caller ID, call hold, conferencing, and more* • Three line keys for managing up to 3 simultaneous calls • Application support on the phone to enhance productivity • Encryption for enhanced security • Requires an external power adapter for Power over Ethernet (POE) support • Integrated Power over Ethernet • Local feature-rich GUI • Time and date display • Presence capable 	<ul style="list-style-type: none"> • Dedicated illuminated buttons for: • Audio mute on/off • Headset on/off • Speakerphone on/off • 4-way rocking directional knob for menu navigation • Dedicated hold button • Settings button for access to feature, setup, and configuration menus • Volume control rocking up/down knob controls handset, headset, speaker, ringer • Standard 12-button dialing pad • Integrated Power over Ethernet • Local feature-rich GUI • Time and date display • Presence capable • Available with sidecars 	<ul style="list-style-type: none"> • 5 illuminated call appearance line buttons with tricolor LEDs • Dedicated hold key • Dedicated voicemail key with 1-button access • Dedicated menu key • Dedicated lighted mute key and headset key • Dedicated lighted speakerphone key • Dedicated lighted message waiting indicator • 5-way navigational buttons • 4 soft-key buttons • Dedicated volume-control toggle • Customizable screen saver on phone display (Photo Album) • Music player (MP3) • RSS web services • Cisco MonitorView • Presence capable • Available with sidecars
Yes	No	Yes	Yes
<ul style="list-style-type: none"> • Two-port 10/100 Mbps Ethernet switch 	<ul style="list-style-type: none"> • Single 10/100 Mbps Ethernet port 	<ul style="list-style-type: none"> • Two 10/100 Mbps Ethernet ports 	<ul style="list-style-type: none"> • Single 10/100 Mbps Ethernet port • Wi-Fi – 802.11b/g/e
No	No	No	No
One year	One year	One year	One year
12.5 in x 13.25 in x 3.5 in	6.7 in x 5.7 in x 6.9 in	8.42 x 8.35. x 1.73in	8.4 x 8.3 x 1.7 in
\$389. ⁹⁹	\$159	\$239. ⁹⁹	\$319
\$349.⁹⁹ Save \$40	\$119 Save \$40	\$199.⁹⁹ Save \$40	\$279 Save \$40

Full-Featured Business-Class IP Phones



Polycom®
IP 6000

Enjoy clearer, more productive business conversations using this IP conference phone with Polycom HD Voice™ technology, 12 foot microphone range and power over Ethernet (PoE). It is designed to resist interference from mobile phones and provide high resolution call information with multi-language support.

RingCentral list price	\$649
RingCentral PROMOTIONAL PRICE	\$599 Save \$40



Cisco®
SPA 303

The Linksys® ATA Phone Adapter provides high-quality, feature-rich Internet telephone service using your existing analog phones. Plug your phone into the adapter telephone jack, and your adapter to your router using a standard Ethernet jack for clear telephone reception every time. You can even use the adapter with your existing fax machine; simply plug in a fax machine instead of an analog phone and send faxes—no additional setup required.

RingCentral list price	\$109
RingCentral PROMOTIONAL PRICE	\$69 Save \$40



RingCentral Call Controller™

Manage all your incoming calls right from your PC. Screen calls as they come in, catch a caller while they're leaving you a message, and leave text to voice messages even if you're on the other line. The call controller also enables direct faxing and click-to-call from within Microsoft Outlook, Office, and Internet Explorer applications. Add a VoIP line and receive a Softphone that will let you make outbound calls directly from your PC when you're away from the office using just a headset.

RingCentral Call Controller™ with Softphone

When you add a VoIP line to your RingCentral Call Controller, you get RingCentral Call Controller with Softphone. This softphone gives Call Controller the ability to make outbound calls directly from your PC—all you need is a headset. The RingCentral Call Controller with Softphone is recommended for use as a device when you're out of the office.

Your quote

Service Price (recurring)

Description	Quantity	Unit Price	Extended Price

Hardware Price (one-time)

Description	Quantity	Unit Price	Extended Price

Total

Service total (recurring)*	
Hardware total (one-time)*	
Term	

* Totals do not include shipping or tax

30-Day Money Back Guarantee
This proposal expires at 5pm PST on

Thank you for your interest in RingCentral.
Please contact me if you have any other questions.